



C.L. "BUTCH" OTTER – Governor
RICHARD M. ARMSTRONG – Director

IDAHO DEPARTMENT OF HEALTH & WELFARE

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September 5, 2007

Coral Holley, Administrator
Creekside Care Center
525 16th Avenue East
Jerome, ID 83338

Dear Mr. Holley:

On September 4, 2007, a complaint investigation survey was conducted at Creekside Care Center. The survey was conducted by Polly Watt-Geier, Social Worker. This report outlines the findings of our investigation.

Complaint # ID00003041

Allegation #1: Long-term employees have not had department criminal background checks.

Findings: Review of the facility's personnel records on August 30, 2007, revealed employees that were hired prior to October 2005, did not have Department criminal background checks completed. On August 31, 2007 at 1:36 p.m., the administrator stated the employees hired prior to October 2005 did have reference checks and/or state background checks completed prior to their being hired.

Conclusion: Substantiated. However, the facility was not cited as the personnel employed prior to October 2005, were not required to have Department background checks. The facility acted appropriately by completing reference checks and/or state background checks upon hiring the personnel.

Allegation #2: An employee was re-hired after spending time in prison for amphetamine use. Medications were accessible and the employee passed medications to the residents.

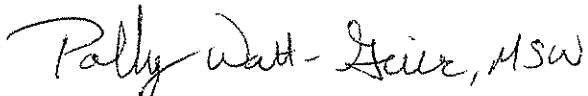
Findings: Review of the facility's personnel records on August 30, 2007, did not reveal any employees who was recently hired and had not been cleared by the criminal background check to work at the facility.

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Conclusion: Unsubstantiated. Although it may have occurred, it could not be determined during the complaint investigation.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

A handwritten signature in cursive script that reads "Polly Watt-Geier, MSW".

POLLY WATT-GEIER, MSW
Team Leader
Health Facility Surveyor
Residential Community Care Program

PWG/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program
Polly Watt-Geier, MSW, Health Facility Surveyor